

Building Momentum

Stepping up,
answering the call



**South
Park Inn**

Breaking the cycle of homelessness

**2022 ANNUAL
IMPACT REPORT**

South Park Inn's mission is to improve our community by providing equal access to shelter and solutions for all people to make homelessness rare, brief, and non-recurring.



“Everyone who works here is incredibly compassionate. They deal with a lot but still manage to keep a very humanitarian point of view.” —SOUTH PARK INN GUEST

Year in review

KEY PROGRAM EFFORTS

After a pause due to the pandemic, we were able to welcome food groups and volunteers back to our 75 Main Street location. We thank and appreciate all of our food groups, volunteers, and donors. Without you, we wouldn't be able to do the work we do.

- **NOVEMBER 2022** We were excited to welcome Senator Saud Anwar to South Park Inn where he met with a guest to listen to her story in an effort to elevate the issue of homelessness in Connecticut. ● Alicia Garcia and Jade Stoltz were proud to represent South Park Inn at the Association of the United States Army Veterans Day Commemoration. Thank you for your service and your support for veterans!
- **WINTER 2022** We began operating the **City of Hartford Warming Center**, a seasonal shelter serving individual women and men. In December and January, the Warming Center served 456 unduplicated individuals. On average, this center is engaging with 67 people every night, working to either accept them into the program, secure an emergency shelter bed, or divert them to family or friends or other warming centers. This takes a tremendous amount of communication and collaboration, with shelters and other warming centers in communication every night. Every morning they're talking to each other again along with outreach and diversion staff to debrief the night before, discuss complex cases, and plan for that night. ● A hot meal is provided every night of the week by various groups including St. Patrick St. Anthony, Faith Congregational, New Life Hartford, The Hartford Quakers and others. Guests are able to shower nightly and we provide a toiletry kit for each guest each time they shower.

- In December alone, we were able to provide 346 toiletry kits, 569 pairs of socks, 45 winter hats, and 34 clothing items to guests.
- Hartford Health Care comes to the Warming Center monthly to provide medical and behavioral health services to guests. The Greater Hartford Outreach (GHO) Team provides services weekly at the Warming Center.



“Solutions can be difficult and change can be hard, but at South Park Inn, we are providing both, every day in every way. We are true warriors working to end homelessness and take care of our neighbors in need.”

—JANE BANKS, EXECUTIVE DIRECTOR

The Momentum to Move Forward

Building each step for each person

Charles Higgins, Sr. found himself reverting to old, bad habits after his divorce left him alone and feeling isolated. His lifestyle began to change for the worse and he ended up without a place to live having lost the stability of home and married life.

He found himself living in a homeless shelter which was an entirely new experience for this veteran.

His time at South Park Inn gave him a new lease on life and a chance to realign with what he really wanted to do. It also gave him the chance to develop life-long friendships.

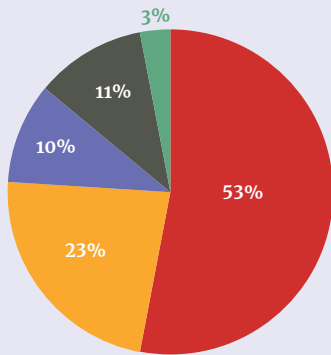
The old building on Main Street in Hartford was far from ideal and yet Charles views his time at South Park Inn as a blessing in disguise. He delved back into his art and photography and reconnected with his true passions in life. He connected with former vet friends and also with the youth in the neighborhood, both of which were profoundly meaningful to him. Today Charles is happy and in his new home and he credits South Park Inn with “launching” him.



Name South Park Inn in your will or trust

Make us part of your family. A gift through your will or trust is the easiest gift you can make today. Please to let us know if you have already included Columbus House in your estate plan or if you are considering doing so. Thank you.

Revenue Comparison

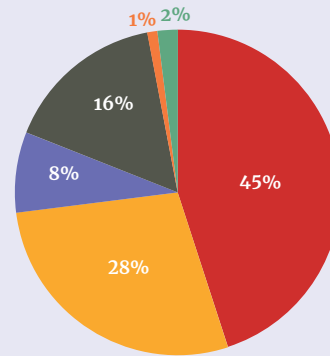


F Y 2 0 2 2 R E V E N U E

Year to date 12/31/22

■ Government	\$1,676,958
■ Fee for Service	\$721,480
■ Corporation & Foundation	\$322,325
■ Donations	\$333,656
■ Program Fees (0%)	\$10,243
■ Other	\$78,587

TOTAL **\$3,143,249**



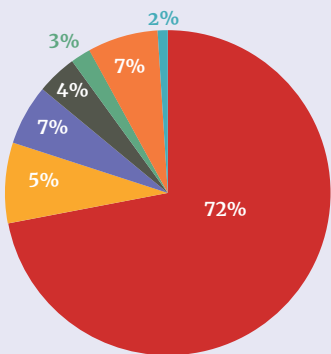
F Y 2 0 2 1 R E V E N U E

Year to date 12/31/21

■ Government	\$1,171,070
■ Fee for Service	\$741,600
■ Corporation & Foundation	\$213,746
■ Donations	\$414,620
■ Program Fees	\$12,014
■ Other	\$57,327

TOTAL **\$2,610,377**

Expense Comparison

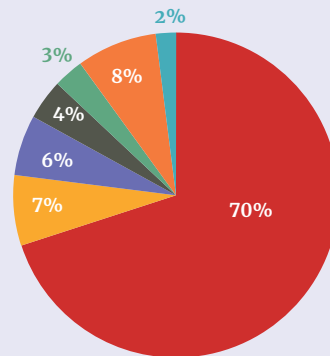


F Y 2 0 2 2 E X P E N S E

Year to date 12/31/22

■ Salaries & Benefits	\$1,938,635
■ Supplies & Programs	\$211,743
■ Utilities, Phone, IT	\$174,654
■ Repairs & Maintenance	\$102,228
■ Insurance	\$66,578
■ Professional Fees	\$192,669
■ Miscellaneous	\$20,349

TOTAL **\$2,706,856**



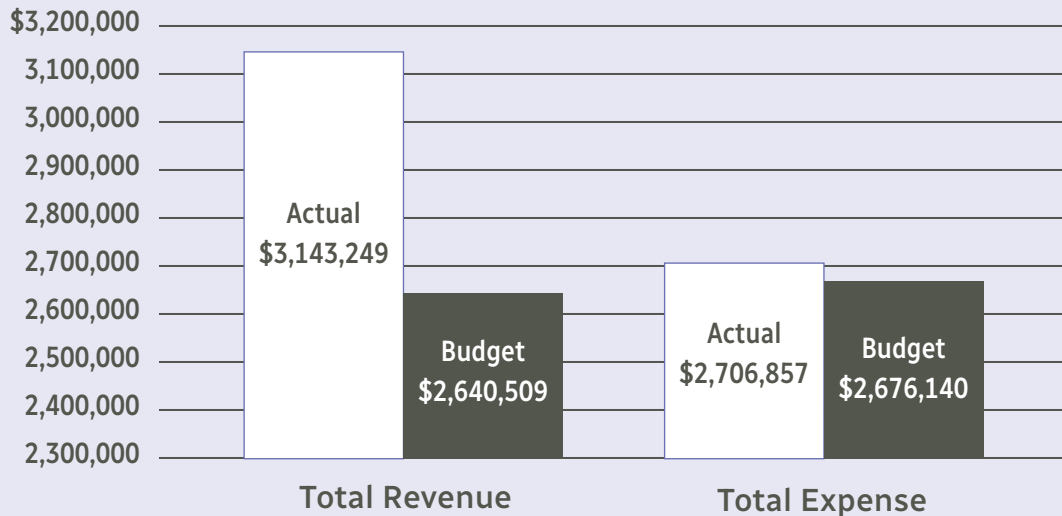
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Year to date 12/31/21

■ Salaries & Benefits	\$1,862,700
■ Supplies & Programs	\$185,026
■ Utilities, Phone, IT	\$167,949
■ Repairs & Maintenance	\$101,217
■ Insurance	\$89,366
■ Professional Fees	\$200,056
■ Miscellaneous	\$51,183

TOTAL **\$2,657,497**

Operating Revenue and Expense Actual versus Budget *Year to date 12/31/22*



2024: South Park Inn marks 40 years

Since 1984, South Park Inn has helped our most vulnerable community members rebuild their lives and end their homelessness. The vision expressed by the community volunteers who founded this agency still rings true today: Everyone deserves a life of dignity and a place to call home.

As one of the first organizations to work with homeless people in Hartford, we have created cutting-edge programs that have been adopted by other agencies throughout the state and beyond. Our goals are simple, to continue to serve the homeless and to nurture our communities and those we serve.

While our vision has never changed, our services continue to deepen and evolve. We are proud to be Hartford's only low-barrier shelter helping homeless men, women and veterans. Our life-changing programs provide individuals and families with the outreach, intake, shelter, housing, and case management support they need to end their homelessness and rebuild their lives.

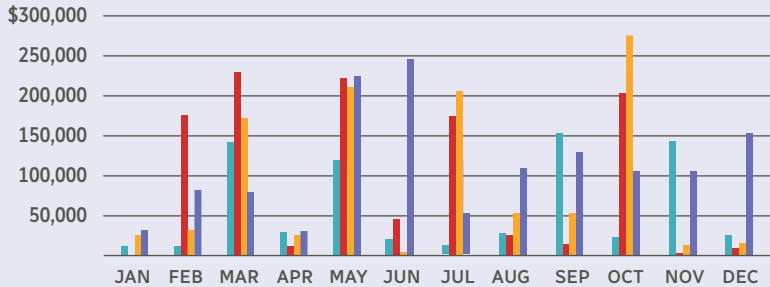
South Park Inn's mission is to improve our community by **providing equal access to shelter and solutions** for all people to make homelessness rare, brief, and non-recurring.

Simply put, we endeavor to **end homelessness**; to **provide safe, healthy shelter and effective prevention services** with dignity and respect to the people who need them; and to **promote housing as a human right** for everyone.

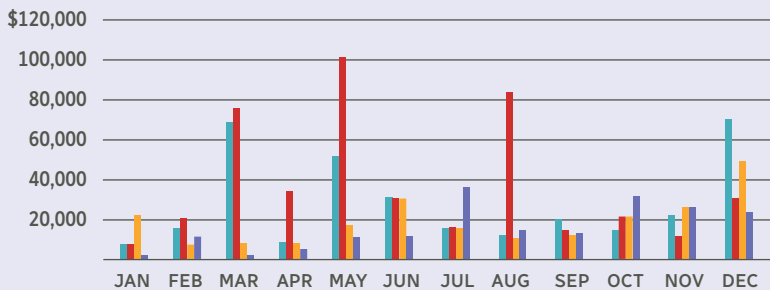
Cash Basis Dashboard

2019 2020 2021 2022

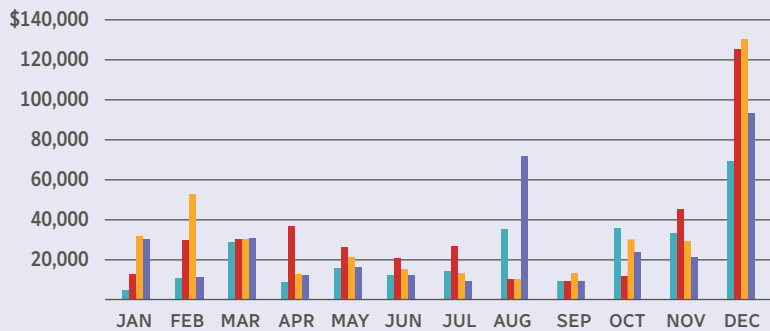
Government Grant Revenue



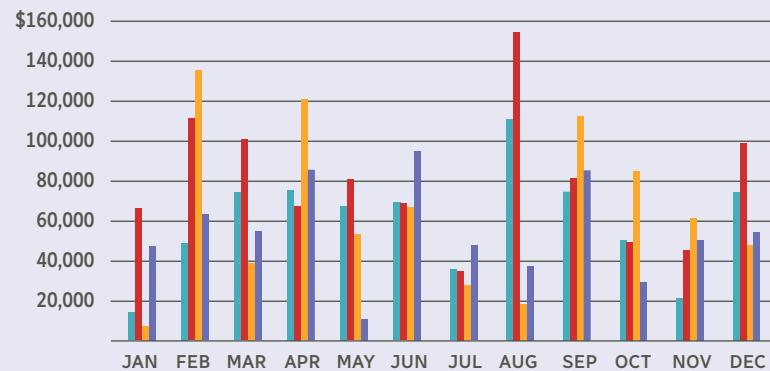
Private Grant Revenue



Donations



Program Fees and Fees for Service



Staff Highlights



Kelly Gonzalez,
Director of Programs,

joined the South Park Inn team in October. Kelly comes to us an already established leader in the Hartford Homeless System with 5+ years of experience. She oversees all of South Park Inn's programs operations. She has overseen the HEART team, The City of Hartford Warming Center, Outreach and other programs.



Sancharae 'Sasha' Wiggins,
Shelter Manager, is

a native of Hartford. She grew up in the North End and is extremely knowledgeable about the community and resources Hartford has to offer. She joins South Park Inn as an already established leader in the Hartford homeless system. She began her career working with families at the Salvation Army. Sasha quickly moved up to Program Manager with CT Harm Reduction Alliance before joining the South Park Inn team.

218 people were provided emergency shelter

68% went to permanent housing

39 people were served in the Veterans Program

42% went to permanent housing

Respite Program served **128** individuals

42% went to permanent housing



We couldn't do it without our volunteers

UConn med students step up

UConn School of Medicine students joined us for a very informative health fair that drew shelter guests as well as members of the community. There were free screenings, a lot of information on prevention and treatment of a variety of health care issues along with free produce and fruit. South Park Inn has partnered for many years with the UConn School of Medicine and School of Dental Medicine. These students give freely of their time in support of some of our most vulnerable members of the community.



United Way brings out the best

On a very wet and rainy day, the fabulous team from **American Nuclear Insurers** joined South Park Inn team members to overhaul the courtyard and weed, rake, plant and mow! This hard-

working group was not daunted by the inclement weather and thanks to United Way's Day of Caring, our courtyard looks amazing.



Farewell and thanks to board members

“It was truly my privilege to be associated with South Park Inn. You are in good hands with the new regime!” —**CHUCK SHIMKUS,**
BOARD MEMBER EMERITUS

This year we said goodbye to four board members who contributed their time, treasure and talent for many years. **Chuck Shimkus, Ted Augustinos, Lisa Behan,** and **Jorge Marimon** (from left, above) were there to guide the agency through challenging times and lend their talent and expertise to the board of directors.



“It’s pretty amazing to me that South Park Inn has provided services to those most in need for almost 40 years. Once only a hope and a prayer for the many homeless individuals living in Hartford, South Park Inn’s dedicated staff, Board members, and volunteers have sustained its mission of providing temporary shelter and supportive services to help folks get on their feet and thrive in the greater community. Kudos to all!”

—ROZ KATZ, CO-FOUNDER, BOARD MEMBER EMERITUS

There are many ways you can invest in us.

- Make an annual gift. You can safely donate online by visiting our website at www.southparkinn.org or send a check payable to South Park Inn at 75 Main St., Hartford, CT 06106.
 - Join our club of monthly donors (visit the website).
 - Donate a gift of stock (directions are located on the website).
 - Consider including South Park Inn in your estate plan and/or will.
 - Celebrate your birthday on social media with a South Park Inn online fundraiser.
 - Invite family and friends to join you as a donor.
 - Prepare and/or serve a meal for shelter guests.
 - Organize a donation drive with family, friends, or colleagues—visit the website for our latest “Needs List” to see which items to collect.
 - Volunteer at the Brian T. Baker Veterans Drop-in Center which serves meals to veterans every Thursday from 1–3 pm.
 - Get your place of worship involved with South Park Inn for meals, donation drives, and/or financial support.
- Contact the Development Department at 860-724-0071 to discuss how you would like to invest in SPI.*





Breaking the cycle of homelessness

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Jade Stoltz, Director of Development
& Community Relations
Michael Harris, Clinical Director
Kelly Gonzalez, Program Director

